

## Laura Cairns

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**From:** Ruth Larsen  
**Sent:** Wednesday, 25 May 2022 3:14 PM  
**To:** s 9(2)(a) Media Enquiries  
**Subject:** RE: Millwater Bonair Cres development

Kia ora s 9(2)(a)

I will get back you as soon as possible.

Cheers,

Ruth

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 25 May 2022 3:09 PM  
**To:** Media Enquiries <MediaEnquiries@kaingaora.govt.nz>  
**Subject:** Fw: Millwater Bonair Cres development

Some people who received this message don't often get email from [jimmy.ellingham@mz.co.nz](mailto:jimmy.ellingham@mz.co.nz). [Learn why this is important](#)

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Good afternoon - could I please confirm if anyone has picked this up as I've been advised we will be running a story in our 5pm Checkpoint programme.

Happy to discuss further if you need anything clarified.

Regards

s 9(2)(a)

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**From:** s 9(2)(a)  
**Sent:** Wednesday, May 25, 2022 12:22 PM  
**To:** [mediaenquiries@kaingaora.govt.nz](mailto:mediaenquiries@kaingaora.govt.nz) <[mediaenquiries@kaingaora.govt.nz](mailto:mediaenquiries@kaingaora.govt.nz)>  
**Subject:** Millwater Bonair Cres development

Kia ora,

s 9(2)(a) here from RNZ.

I've been asked to look today into the Millwater Bonair Cres development. Can I please find out if the plans for that are still on track, and if Kainga Ora has a response to residents' concerns that it will bring anti-social behaviour and that the development was sprung on them?

Also, the local MP and community board chairman say they've held meetings or negotiations with Kainga Ora representatives. Can I please find out if this means there might be changes to the plans?

Is anyone available for a taped interview?

Ideally, could I please have a response by 3pmish, as we're looking at doing this story for our evening news.

Regards

s 9(2)(a)

s 9(2)(a)

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**Laura Cairns**

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**From:** Ruth Larsen  
**Sent:** Wednesday, 25 May 2022 4:47 PM  
**To:** s 9(2)(a)  
**Subject:** RE: [EXTERNAL] - Response

Thanks s 9(2)(a)

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 25 May 2022 4:46 PM  
**To:** Ruth Larsen <Ruth.Larsen@kaingaora.govt.nz>  
**Subject:** Re: [EXTERNAL] - Response

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Thank you Ruth!

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**From:** Ruth Larsen <Ruth.Larsen@kaingaora.govt.nz>  
**Sent:** Wednesday, May 25, 2022 4:29 PM  
**To:** s 9(2)(a)  
**Subject:** [EXTERNAL] - Response

Kia ora s 9(2)(a)

Please see below our response to your request.

Cheers,

Ruth

Please attribute to Taina Jones Regional Director North and West

*We can confirm that we are in discussion with residents about plans for the site at 153 Bonair Crescent, Millwater. As the Regional Director for North and West, I have met with the community and will continue to engage with residents.*

*The overwhelming majority of our nearly 200,000 customers live well in their homes, and it is unfair to make generalisations that people who need public housing cause disruptive behaviour. These homes are intended to meet existing need from within the community. We have a number of homes in the Whangaparāoa area already but there are currently 102 individuals and whanau from within the area of Silverdale, Millwater and Orewa who need homes. When we place people in homes we look for connections with the local community and have recently improved our ability to support people to live well in their homes.*

*At this stage we cannot comment further on the plans but we have committed to keeping the community informed.*

## Ruth Larsen

Communications Advisor  
Tāmaki Makaurau & Te Tai Tokerau

Mobile **s 9(2)(a)**  
Email [ruth.larsen@kaingaora.govt.nz](mailto:ruth.larsen@kaingaora.govt.nz)

*I usually work from home Tuesdays and Thursdays*

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**Laura Cairns**

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**From:** Ruth Larsen  
**Sent:** Friday, 3 June 2022 2:25 PM  
**To:** s 9(2)(a)  
**Subject:** RE: Your recent request

Kia ora s 9(2)(a)

Our response:

**To be attributed to Taina Jones, Regional Director North and West**

*Our general process is to engage early and meaningfully with the communities and key stakeholders in areas where we plan to build homes. This involves getting in touch with interested parties early on. In our experience, the more engagement we do, the better community response we have*

Thanks,  
Ruth

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 1 June 2022 12:41 PM  
**To:** Ruth Larsen <Ruth.Larsen@kaingaora.govt.nz>  
**Subject:** Re: Your recent request

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Haha! Today is always better!

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Date:** Wednesday, 1 June 2022 at 12:39 PM  
**To:** s 9(2)(a)  
**Subject:** RE: Your recent request

Hi s 9(2)(a)

That is fine, was just checking it wasn't something you needed today.

Cheers,

Ruth

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 1 June 2022 12:38 PM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re: Your recent request

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Ideally the end of this week would be good if possible please.

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Date:** Wednesday, 1 June 2022 at 12:35 PM  
**To:** s 9(2)(a)  
**Subject:** RE: Your recent request

Thanks s 9(2)(a)

Do you have a deadline for this last comment?

Cheers,

Ruth

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 1 June 2022 12:34 PM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re: Your recent request

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Much appreciated, thanks

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Date:** Wednesday, 1 June 2022 at 12:24 PM  
**To:** s 9(2)(a)  
**Subject:** RE: Your recent request

Kia ora s 9(2)(a)

The suburbs are Orewa, Silverdale and Whangaparaoa.

I will come back to you on your other question.

Cheers,

Ruth

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**From:** s 9(2)(a)  
**Sent:** Wednesday, 1 June 2022 11:32 AM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** FW: Your recent request

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Hiya Ruth

As well as your response to the question below, could you comment on whether you normally don't receive opposition potentially because the community is unaware of the developments before they go in?

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**From:** s 9(2)(a)  
**Date:** Tuesday, 31 May 2022 at 12:29 PM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re: Your recent request

Could you advise which suburbs that border Millwater have Kainga Ora homes in them please?

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Date:** Tuesday, 31 May 2022 at 12:18 PM  
**To:** s 9(2)(a)  
**Subject:** FW: Your recent request

Kia ora s 9(2)(a)

Our response below.

Cheers,

Ruth

**Please attribute to Taina Jones, Regional Director North and West (Auckland)**

*Communities where Kāinga Ora is building new homes are largely supportive of our developments which deliver warm and dry homes for people who need them. We rarely receive opposition – for context, Kāinga Ora has nearly 600 active construction sites across New Zealand, and 13,500 homes in our pipeline (as of 28 February 2022). We have had a number of homes in suburbs that border Millwater for many years. We are talking with Whangaparāoa MP Mark Mitchell, Local Board Chair Gary Brown, and a number of representative residents of the Millwater community about plans for the site at 153 Bonair Crescent, Millwater. Issues of concern include the number of homes to be built, how we have engaged and informed the community to date, and the end use of the homes. We will keep the community informed as we go.*

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**From:** s 9(2)(a)  
**Sent:** Friday, 27 May 2022 8:47 AM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re: Your recent request

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Morena Ruth

I understand there is quite a lot of action behind the scenes on this build in Millwater. Residents say they have contacted Kainga Ora and are waiting for a response and our MP has weighed in.

Could I just ask whether this reaction is fairly common when these proposals are made public? And also, what is currently happening re the opposition in Millwater – ie what kinds of things are residents asking and when will you respond?

Is Kainga Ora re-thinking this proposal in light of the opposition? Or, as per the earlier question, is this fairly standard?

I would appreciate it if you could let me have a response early next week and look forward to hearing from you.

---

**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Date:** Tuesday, 12 April 2022 at 2:24 PM

**To:** s 9(2)(a)

**Subject:** RE: Your recent request

Kia ora s 9(2)(a)

*Kāinga Ora - Homes and Communities has obtained Resource Consent in accordance with minor amendments; from an original 38 apartment complex, to 37 two- bedroom homes with one community space, all meeting Homestar 6 standards.*

Cheers,

Ruth

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**From:** s 9(2)(a)

**Sent:** Tuesday, 12 April 2022 11:50 AM

**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Subject:** Re: Your recent request

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Just to be clear – so you haven't made any changes to what was already consented for that site?

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Date:** Tuesday, 12 April 2022 at 11:47 AM

**To:** s 9(2)(a)

**Subject:** RE: Your recent request

Kia ora s 9(2)(a)

*Resource Consent, Engineering Plan Approval and Building Consents were all purchased as part of the land package in June 2020.*

Cheers,

Ruth

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**From:** s 9(2)(a)

**Sent:** Tuesday, 12 April 2022 9:26 AM

**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Subject:** Re: Your recent request



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Hi there

Sorry, one more thing and it's urgent.

Could you advise when resource consent was granted for this please – or if not, what stage of the process consent is currently at.

Cheers

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**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Date:** Monday, 11 April 2022 at 4:29 PM

**To:** s 9(2)(a)

**Subject:** Your recent request

Kia ora s 9(2)(a)

Please see our response to your recent request. I have also attached an artist's render of the development.

Cheers,  
Ruth

I work for the local newspaper on the Hibiscus Coast. Kaingaora Ora owns a site in a local subdivision, Millwater (153 Bonair Crescent).

I am keen to find out from your organisation some facts such as when the land was purchased and what is planned for it.

Any response should perhaps also deal with anxious residents of surrounding homes who want to know how this may affect them - so any measures in place etc, would be good to include in your response.

Finally it would be good to know what the current state of play on the development is - when you expect work to begin, and end.

I am on a tight deadline for my next paper, which has this story in it.

Therefore may I ask for an urgent response please, no later than Monday afternoon latest, so that I can include your info in the story.

I will also need someone to quote on the response please.

#### Response

Please attribute to Taina Jones, Regional Director North and West

*Kāinga Ora purchased the site in June 2020. Thirty-seven two-bedroom homes are planned for the site, which will also have a community room as well as 38 car parking spaces and at least 28 cycle spaces. The project is planned for completion by the end of 2023.*

*People become our customers, based on need, through referral from the Ministry of Social Development (MSD).*

*Kāinga Ora is committed to working with our customers to achieve sustainable tenancies, supporting them to live well in their homes and be good members of their community. We get to know new and transferring customers to understand their housing and support needs and match whānau to the right home in the right community. We take an active role to*

*ensure they have the right amenities and support network to enable them to settle in. We provide care and support alongside our customers to help them meet their tenancy obligations, in terms of neighbourliness, upkeep of the home and rent. The overwhelming majority of our nearly 200,000 customers live well in their homes.*



## **Ruth Larsen**

Communications Advisor  
Tāmaki Makaurau & Te Tai Tokerau

Mobile **s 9(2)(a)**  
Email [ruth.larsen@kaingaora.govt.nz](mailto:ruth.larsen@kaingaora.govt.nz)

*I usually work from home Tuesdays and Thursdays*

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## Laura Cairns

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**From:** Iain Butler  
**Sent:** Monday, 27 June 2022 5:06 PM  
**To:** s 9(2)(a)  
**Subject:** Re: Re.: Millwater transitional housing

Kia ora, s 9(2)(a) just got this back from Regional Director, North and West, Taina Jones:

It is standard practice for Kāinga Ora to undertake community engagement on our development projects before they receive resource consent and construction starts.

The extent of engagement will come down to the scale of the development, and how much information or reassurance a community needs, to understand our plans. For instance, building a handful of new homes on a site where public housing already exists warrants a different approach to planning the redesign of an entire neighbourhood.

Over the period between our purchase of the land at Bonair Cres and confirming our plans, there should have been some level of engagement, but for various reasons this didn't happen. As I outlined to some community members on Thursday, we want to start over and engage properly with the community.

We have suspended any decision about how we progress the site so we can genuinely listen and understand community aspirations for the area.

This does not mean that we have ruled out public housing – it means we are going to engage in good faith, hear from the community and then make a decision that balances their needs and our delivery of housing. We will share the resource consent information, plans and designs so the community is aware of what was intended for this site as part of the engagement with the community.

Cheers  
Iain

Iain Butler  
Communications Manager, Tāmaki Tai Tokerau  
s 9(2)(a)

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**From:** Iain Butler  
**Sent:** Monday, June 27, 2022 3:48:20 PM  
**To:** s 9(2)(a)  
**Subject:** RE: FW: Re.: Millwater transitional housing

Hi s 9(2)(a) I'll come back to you asap

Iain

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**From:** s 9(2)(a)  
**Sent:** Monday, 27 June 2022 3:39 PM  
**To:** Iain Butler <Iain.Butler@kaingaora.govt.nz>  
**Subject:** Fwd: FW: Re.: Millwater transitional housing

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Hi Iain

Forwarding this to you as per Ruth's out of office instructions.

Best,  
Jonathan

----- Forwarded message -----

From: s 9(2)(a)  
Date: Mon, 27 Jun 2022 at 15:28  
Subject: Re: FW: Re.: Millwater transitional housing  
To: Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

Thanks very much for this Ruth.

I'm a little bit surprised by Kainga Ora's turn around on this.

If a private developer owned a piece of land, as long as they had resource consent or the design fit within zoning requirements, they would be permitted to build housing for any purpose they liked without getting community feedback.

- \* Is it a Kainga Ora policy to seek neighbourhood feedback before building social housing?
- \* Does this mean that public consultation will be done any time that new public housing is to be built?
- \* Once public feedback is collected, if it shows that the community is overwhelmingly against building public housing on Bonair Crescent, will Kainga Ora abandon its plans for public housing there?

It's a difficult position Kainga Ora is in and I do empathise with those in charge of this project.

Best regards,

s 9(2)(a)

On Mon, 27 Jun 2022 at 14:36, Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)> wrote:

Kia ora s 9(2)(a)

In response to your request, please see our answer below. In addition to this, below is a media statement on the matter.

Cheers

### Response

*We can confirm Kāinga Ora representatives met with some Millwater residents last Thursday.*

*At that meeting we advised that we have decided to suspend plans for land on Bonair Crescent, and begin community engagement immediately.*

*We will not be making any decision on the site until after this engagement.*

## Attribute to Taina Jones, Regional Director North and West

Kāinga Ora – Homes and Communities is suspending its plans for land on Bonair Cres, Millwater, and will begin community engagement immediately.

Kāinga Ora had planned 37 homes and a community room, all to be used for permanent public housing, however Taina Jones, Kāinga Ora Regional Director, North and West Auckland, acknowledges many residents have felt taken by surprise over our plans for the site.

“We realise we should have approached locals earlier to get their views. We are starting over – we have suspended any decision regarding development so we can genuinely listen to the community and understand their aspirations for the area.”

Kāinga Ora acknowledges some residents are opposed to our initial plan to build 37 public homes on Bonair Cres.

“We recognise that there are some strong views against us building public housing in this area, but in our experience, Kāinga Ora customers are generally positive members of their communities. There are also many people who we have not yet heard from, and we want to understand their thoughts about a potential development.”

Kāinga Ora will continue to keep residents informed throughout the engagement process, and we will ensure there will be plenty of opportunities for us to hear from everyone.

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**From:** s 9(2)(a)  
**Sent:** Sunday, 26 June 2022 2:51 PM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re: Re.: Millwater transitional housing

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Hi Ruth

Hope you've had a great Matariki long weekend.

I just wanted to check in again on how the proposed Millwater social housing issue has progressed. I understand that Kainga Ora had a meeting with residents last week.

\* What was the outcome of that meeting?

\* I understand that Kainga Ora has 'suspended making a decision on what to do with the site' until it has taken the time to understand the views of residents. Can you confirm this? Will there be some type of public feedback session? What is the next step?

\* Has Kainga Ora decided not to build social housing as a result of residents' protest?

Let me know what you think.

Best regards,

s 9(2)(a)

On Wed, 18 May 2022 at 14:57, Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)> wrote:

Kia ora s 9(2)(a)

Just in response to your text; the number of homes will be 37. I think Taina already indicated there are 102 individuals needing housing across Millwater, Silverdale and Orewa. For greater Auckland figures you may like to check out the MSD website.

Hope this helps and I will get back to you regarding your Highbury query.

Cheers,

Ruth

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**From:** s 9(2)(a)

**Sent:** Monday, 16 May 2022 10:15 AM

**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>

**Subject:** Re: Re.: Millwater transitional housing

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Thanks Ruth, that sounds like an important distinction.

Can I also ask whether the Weir Lane development is public housing, transitional housing or something else? [I cant find any record](#) of the Weir Lane development on the Kainga Ora site and reporting in media simply calls it a complex.

Best,

s 9(2)(a)

On Mon, 16 May 2022 at 10:04, Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)> wrote:

Kia ora s 9(2)(a)

Thanks for this. I will get back to you as soon as I can. In the meantime, I just need to note that homes are to be public housing, not transitional.

I will be in touch soon.

Cheers,

Ruth

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**From:** s 9(2)(a)  
**Sent:** Monday, 16 May 2022 9:22 AM  
**To:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** Re.: Millwater transitional housing

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Morning Ruth

What do you think is a reasonable deadline for this info? I'm working on the story at speed and would be keen to file at least before the end of tomorrow.

Just a bit of additional context: I spoke to Mark Mitchell again, who is representing the residents, and his criticism is that these developments are causing 'ghettos' and he would prefer to see many small developments of three to four houses throughout Auckland so that people can be kept within their own community. He said that transitional housing developments like this "import violence into communities where there isn't any".

I'm hoping to provide some balance to these comments. However, to be fair to the residents this concern is in the context of issues at the nearby [Weir Lane transitional housing](#).

Let me know what you think.

Many thanks,

s 9(2)(a)

On Mon, 16 May 2022 at 09:11, Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)> wrote:

Kia ora s 9(2)(a)

Thanks Katie. s 9(2)(a) what is your deadline for your story, please?

Cheers,

Ruth

---

**From:** Katie Moore <[Katie.Moore@kaingaora.govt.nz](mailto:Katie.Moore@kaingaora.govt.nz)>  
**Sent:** Monday, 16 May 2022 9:09 AM  
**To:** s 9(2)(a)  
**Cc:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Subject:** RE: Millwater transitional housing

Mōrena s 9(2)(a)

Hope you had a lovely weekend.

Just a quick email to let you know that my Auckland-based colleague Ruth Larsen (CC'd) is working on your query below, and will be your main point of contact.

Thanks **s 9(2)(a)**

Regards, Katie



## Katie Moore

Senior Corporate Communications Advisor  
National Services Group

Mobile: **s 9(2)(a)**

Email: [katie.moore@kaingaora.govt.nz](mailto:katie.moore@kaingaora.govt.nz)

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PO Box 2628 Wellington 6140 | New Zealand Government | [www.kaingaora.govt.nz](http://www.kaingaora.govt.nz)

---

**From:** **s 9(2)(a)**  
**Sent:** S  
**To:** Katie Moore <[Katie.Moore@kaingaora.govt.nz](mailto:Katie.Moore@kaingaora.govt.nz)>  
**Subject:** Millwater transitional housing

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Hi Katie

I've been asked by my editor to do a story on the transitional housing to be built in Millwater on Bonair Crescent. We understand that there is some community opposition to having transitional housing. We intend to cover both sides of the issue.



I'm looking to ask Kainga Ora:

- \* Can I confirm that there are plans to build 38 two bedroom dwellings in Millwater for the purpose of transitional housing?
- \* Does Kainga Ora have a response to residents who say that transitional housing will bring anti-social behaviour to the neighbourhood? Are there any safeguards in place to prevent anti social tenants causing nuisance?
- \* It has been reported that local MP Mark Mitchell has called the idea of transitional housing in Millwater "pepper potting" and that he has criticised the model because it houses people outside of their support networks. Does Kainga Ora have a response to this?
- \* Does Kainga Ora have any broader comment to make on the way that society and media depict transitional housing as hubs of crime, drug dealing, violence etc. ?
- \* What is the current waitlist for transitional housing and how many new houses does Kainga Ora have in the pipeline to begin construction this year, including the Millwater development?

I am looking to give this issue careful consideration, not merely to report on residents' grumblings.

Let me know what you think.

Best regards,

s 9(2)(a)

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s 9(2)(a)

News Journalist

s 9(2)(a)

s 9(2)(a)

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**Laura Cairns**

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**From:** s 9(2)(a)  
**Sent:** Monday, 18 July 2022 2:58 PM  
**To:** Iain Butler  
**Subject:** Re: [EXTERNAL] - RE: RNZ Request - Millwater Development

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Talk about timing!

Thanks Iain :)

s 9(2)(a)

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**From:** Iain Butler <Iain.Butler@kaingaora.govt.nz>  
**Sent:** Monday, July 18, 2022 2:56 PM  
**To:** s 9(2)(a) s 9(2)(a)  
**Subject:** Re: [EXTERNAL] - RE: RNZ Request - Millwater Development

Hi s 9(2)(a) I believe a response will be with you in minutes, if it hasn't already arrived. Look for an email from Ruth Larsen.

Cheers  
Iain

Iain Butler  
Communications Manager, Tāmaki Tai Tokerau  
s 9(2)(a)

---

**From:** s 9(2)(a)  
**Sent:** Monday, July 18, 2022 2:47:44 PM  
**To:** Iain Butler <Iain.Butler@kaingaora.govt.nz>  
**Subject:** Fw: [EXTERNAL] - RE: RNZ Request - Millwater Development

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Hi Iain,

Just touching base with the request below as the material will run tomorrow morning.

It will also be handy to know what Kainga Ora is planning to do with the land in case the social development plan does not go ahead .

Do you think we are able to get a response today?

Thanks in advance,

s 9(2)(a)

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**From:** s 9(2)(a)  
**Sent:** Monday, July 18, 2022 2:36 PM  
**To:** Karina Abadia <karina.abadia@kaingaora.govt.nz>  
**Subject:** Re: [EXTERNAL] - RE: RNZ Request - Millwater Development

Hi Karina, I hope you had a good weekend.

Just touching base to check if we are OK for the statement to be sent this afternoon?

Thanks in advance for your help with this.

Kindly,

s 9(2)(a)

---

**From:** Karina Abadia <karina.abadia@kaingaora.govt.nz>  
**Sent:** Thursday, July 14, 2022 5:07 PM  
**To:** s 9(2)(a) s 9(2)(a)  
**Subject:** RE: [EXTERNAL] - RE: RNZ Request - Millwater Development

Hi s 9(2)(a),

Thanks, that should be no problem.

Regards,



## Karina Abadia

Senior Communications Advisor  
Auckland and Northland Communications

Mobile: s 9(2)(a)  
Email: karina.abadia@kaingaora.govt.nz

### Ō TĀTOU UARA – OUR VALUES

**Manaakitanga**  
*People at the Heart*

**Mahi Tahī**  
*Better Together*

**Whanake**  
*Be Bold*

From: s 9(2)(a); 9(2)(a)  
Sent: Thursday, 14 July 2022 5:05 PM  
To: Karina Abadia <karina.abadia@kaingaora.govt.nz>  
Subject: Re: [EXTERNAL] - RE: RNZ Request - Millwater Development

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Hi Karina,

Thanks for that.

Monday before 5pm would be awesome!

Thanks,

s 9(2)(a)

---

From: Karina Abadia <[karina.abadia@kaingaora.govt.nz](mailto:karina.abadia@kaingaora.govt.nz)>  
Sent: Thursday, July 14, 2022 3:33 PM  
To: s 9(2)(a); 9(2)(a)  
Subject: [EXTERNAL] - RE: RNZ Request - Millwater Development

Hi s 9(2)(a)

Thanks for your email. We can look into this for you. What time on Monday is your deadline?

Regards,



### Karina Abadia

Senior Communications Advisor  
Auckland and Northland Communications

Mobile: s 9(2)(a)  
Email: [karina.abadia@kaingaora.govt.nz](mailto:karina.abadia@kaingaora.govt.nz)

#### Ō TĀTCU UARA – OUR VALUES

**Manaakitanga**  
*People at the Heart*

**Mahi Tahī**  
*Better Together*

**Whanake**  
*Be Bold*

From: s 9(2)(a); 9(2)(a)  
Sent: Thursday, 14 July 2022 3:17 PM  
To: Media Enquiries <[MediaEnquiries@kaingaora.govt.nz](mailto:MediaEnquiries@kaingaora.govt.nz)>  
Subject: RNZ Request - Millwater Development

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Good afternoon,

I'm writing a piece on the complaints against the construction of social houses in Millwater, Auckland and I was wondering if I could get an update on the project.

The last we heard the development has been paused due to the complaints.

Would you be able to comment on:

1. Is it a process to notify the residents when social housing is being built on new neighborhoods?
2. Is the development in Millwater going ahead?
3. Have Kainga Ora received more complaints about the development since May?

A written statement would be awesome.

We are planning to get the piece ready by Monday.

Thanks in advance for your help with this.

Kindly,

s 9(2)(a)

s 9(2)(a)

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**Laura Cairns**

---

**From:** Ruth Larsen  
**Sent:** Monday, 18 July 2022 4:38 PM  
**To:** s 9(2)(a)  
**Subject:** RE: [EXTERNAL] - Your recent request

Kia ora s 9(2)(a)

As below.

Cheers,

Ruth

*Our engagement will run until at least 26 August when Social Pinpoint is scheduled to close. We will consider the feedback and report to the community with a decision after that time.*

---

**From:** s 9(2)(a)  
**Sent:** Monday, 18 July 2022 2:57 PM  
**To:** Ruth Larsen <Ruth.Larsen@kaingaora.govt.nz>  
**Subject:** Re: [EXTERNAL] - Your recent request

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Hi Ruth,

Thank you very much for that.

The answer just bring up another question:

- How long would it be until a decision about the development in Millwater is made? Is there an eta?

Thanks,

s 9(2)(a)

---

**From:** Ruth Larsen <[Ruth.Larsen@kaingaora.govt.nz](mailto:Ruth.Larsen@kaingaora.govt.nz)>  
**Sent:** Monday, July 18, 2022 2:50 PM  
**To:** s 9(2)(a) s 9(2)(a)  
**Subject:** [EXTERNAL] - Your recent request

Kia ora s 9(2)(a)



Please see below for a response to your recent request. .

Cheers,

Ruth

## Please attribute to a Kāinga Ora spokesperson

1. ***Is it a process to notify the residents when social housing is being built on new neighborhoods?***

*The Kāinga Ora Homes and Communities Act 2019 requires us to engage meaningfully with communities where we are undertaking urban development. The extent of engagement that we undertake comes down to the scale of the development, and how much information or reassurance a community needs to understand our plans. In this case we didn't give the community sufficient information at the right time and this created a feeling among residents of being taken by surprise.*

2. ***Is the development in Millwater going ahead?***

*We have paused all activity on the site and, importantly, we have suspended any decision about how we progress the site so we can genuinely listen to the community.*

3. ***Have Kainga Ora received more complaints about the development since May?***

*Kāinga Ora has actively sought [feedback](#) about our plans for Bonair Crescent via a Social Pinpoint page on our website. People are also invited to email feedback directly about their concerns. We have received feedback in this way.*



### Ruth Larsen

Communications Advisor  
Tāmaki Makaurau & Te Tai Tokerau

Mobile **s 9(2)(a)**  
Email [ruth.larsen@kaingaora.govt.nz](mailto:ruth.larsen@kaingaora.govt.nz)

*I usually work from home Tuesdays and Thursdays*

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**From:** [Ruth Larsen](#)  
**To:** s 9(2)(a)  
**Subject:** Statement - Bonair Cres  
**Date:** Monday, 27 June 2022 2:40:57 PM  
**Attachments:** [image001.jpg](#)

---

Kia ora s 9(2)(a)

Please see below for a statement on Bonair Cres.

Cheers,

Ruth Larsen

### **Attribute to Taina Jones, Regional Director North and West**

Kāinga Ora – Homes and Communities is suspending its plans for land on Bonair Cres, Millwater, and will begin community engagement immediately.

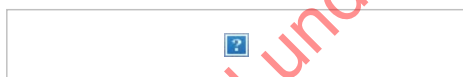
Kāinga Ora had planned 37 homes and a community room, all to be used for permanent public housing, however Taina Jones, Kāinga Ora Regional Director, North and West Auckland, acknowledges many residents have felt taken by surprise over our plans for the site.

“We realise we should have approached locals earlier to get their views. We are starting over – we have suspended any decision regarding development so we can genuinely listen to the community and understand their aspirations for the area.”

Kāinga Ora acknowledges some residents are opposed to our initial plan to build 37 public homes on Bonair Cres.

“We recognise that there are some strong views against us building public housing in this area, but in our experience, Kāinga Ora customers are generally positive members of their communities. There are also many people who we have not yet heard from, and we want to understand their thoughts about a potential development.”

Kāinga Ora will continue to keep residents informed throughout the engagement process, and we will ensure there will be plenty of opportunities for us to hear from everyone.

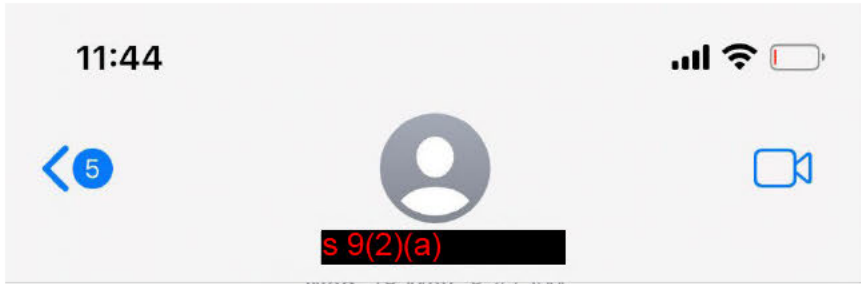


**Ruth Larsen**

Communications Advisor  
Tāmaki Makaurau & Te Tai Tokerau

Mobile s 9(2)(a)  
Email [ruth.larsen@kaingaora.govt.nz](mailto:ruth.larsen@kaingaora.govt.nz)

*I usually work from home Tuesdays and Thursdays*



Out of Scope

Out of Scope

Wed, 18 May, 12:03 PM

Ok I'll get something to you . Any idea of publishing date for the Interview yesterday ?

Read 18/05/22

Before the end of the week for sure, just depending on stuff site editors scheduling. I was just hoping to grab the total number of people on the wait list for a social house in Auckland to illustrate the need. And to confirm that Bonair would be 38 dwellings?

